



# COMPANY STORE



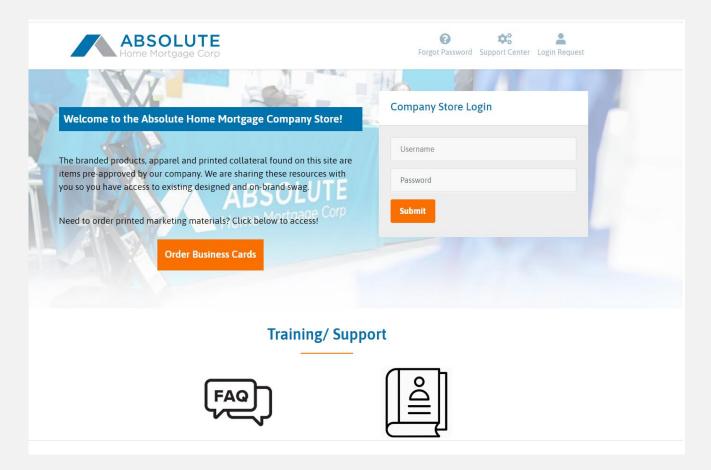


# **User Guide**

How to Place Your Order &

**Branch Manager Approval Process** 

#### COMPANY STORE LOGIN



Website: <a href="https://www.companywebstore.com/ahmcloans/">https://www.companywebstore.com/ahmcloans/</a>

To Log in to the portal, please log in with your user credentials.

Don't have a log in? Click on *New Login Request*! Please allow 24-48 hours for our team to create and send off to you!

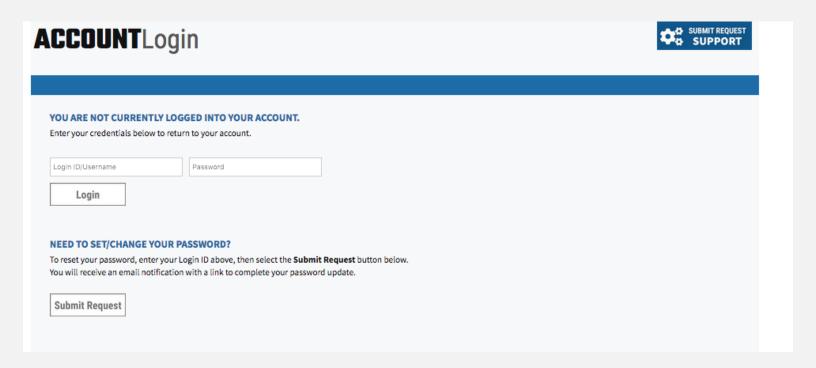
Looking to *reorder* business cards? Click *Order Business Cards* for those items.

\*\*\*Questions on your orders or process? Click on the <u>Support</u> <u>Center</u> button and input your information. One of our customer service team members will get back to you!

### **COMPANY STORE: FORGOT PASSWORD**

Your username will be your email address.

Passwords are custom per log in. If you forgot your password, click *Forgot Password* on the login page.



From there you will be directed to this page. Type in ONLY your username and then click **Submit Request**. Do not click Login.

\*\*\*Questions? Click on the <u>Support Center</u> button and input your information. One of our customer service team members will get back to you!

#### **COMPANY STORE**







**Absolute Home Mortgage** 



**Crown Home Mortgage** 



**Lending To Heroes** 

Once logged in, you will see our three brands.

Select either *Absolute Home Mortgage, Crown Home Mortgage, or Lending To Heroes* to see their own branded apparel and promo items.

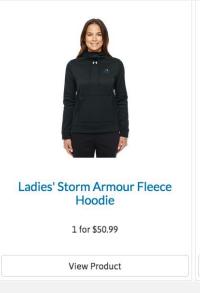
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### **ITEM CATEGORIES**

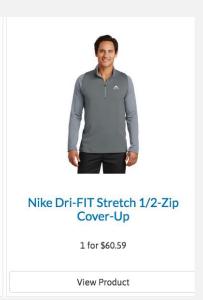






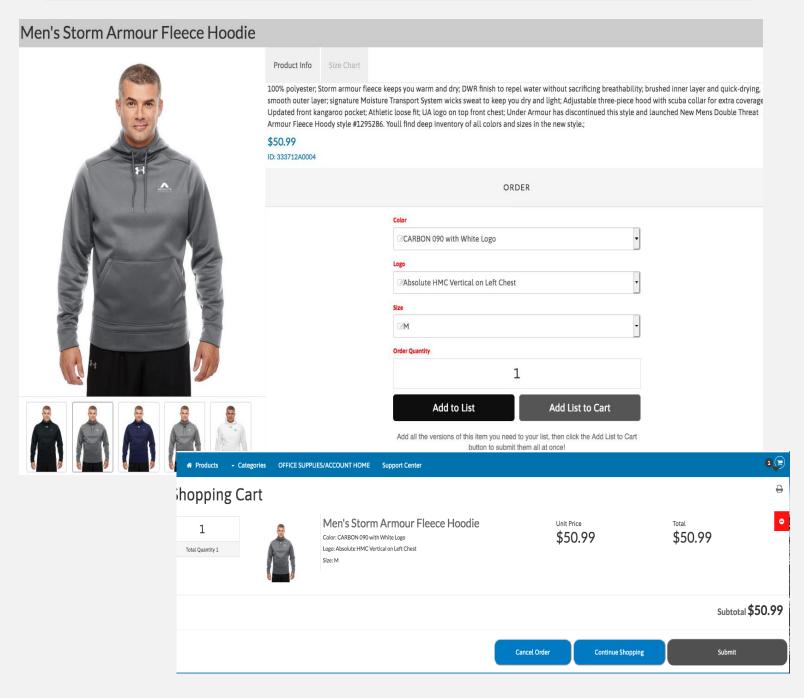






Once you have clicked on a category, please select either *Apparel* or *Promotional Items*.

#### ADDING PRODUCTS TO CART



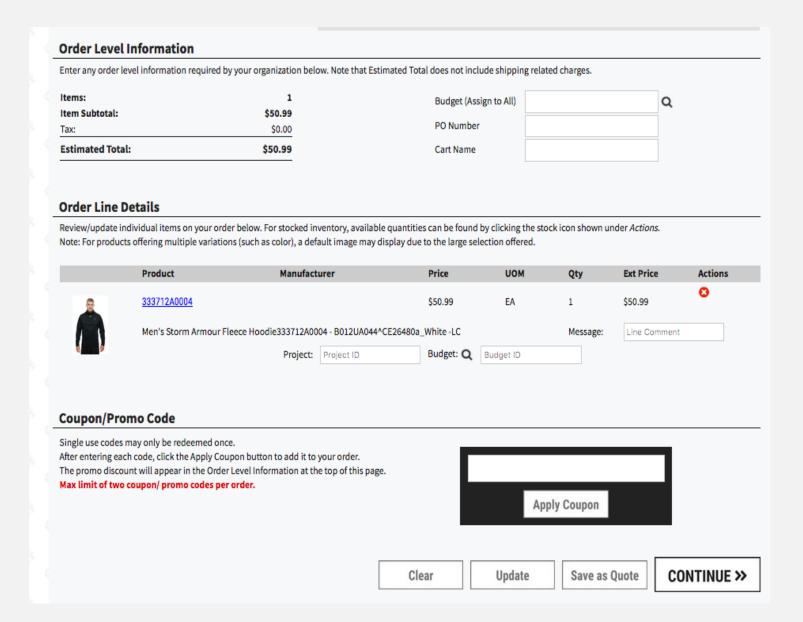
If interested in an item, please be sure to read the product information and if it is an apparel item the size charge. Anything that is decorated *cannot* be returned.

Select your *color*, *size*, and order *quantity*.

Click Add to List. Then click Add List to Cart.

You will then be directed to *Submit* to continue to checkout, or continue shopping.

#### SHOP CART // REVIEW ITEMS



If your order details are correct, click Continue.

If you received a coupon code and would like to use it, enter the code in the Coupon/Promo Code box and click *Apply Coupon*.

Then click **Continue**.

# **CHECKOUT // SELECT SHIPPING**

	other surcharges, select	your shipping a		ck the Update button at the	bottom of the page.					
Item(s): Item Subtotal:		\$50	0.99 CI	heck out our Commun	ity Health Items	catalog for the	latest produ	icts to		
Tax: \$0.00			0.00 he	help your organization maintain a healthy environment! New items will						
Other Charges: be added as they are made available. CLICK HERE TO VIEW							· ar =			
Order Total: \$50.99				NOTE: Due to manufacturing demand/ availability, all Community Health Items must be pre-paid and are non-returnable.						
Shipping In	formation									
	appropriate Ship to ID b	elow.								
Ship To ID		Q								
Ship To Name			Contact	Standard Test User	Phone	919-676-0522	Extension			
Address 1			Address 2							
City			State		Zip Code		Country			
Payment Me	ethod nplete any fields required		ization.		a					
Payment Me For invoices, com PO Number	nplete any fields required		Cost Center	unt if splitting across multipl	Q e cards. <b>Card stateme</b>	ent will show as or	rdered from Reg	gency.		
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If your Ship Information doesn't automatically populate, click on the search icon for the ship to options under your log in.

#### CHECKOUT // SELECT BILLING OPTION

There are two payment options available for you:

1. You can choose to pay for items <u>personally</u>, via your own credit card

#### OR

2. You can <u>request for payment by your branch</u>. If you choose this option, your order will go through an approval process by both your Branch Manager and Corporate.

#### **CHECKOUT // SELECT BILLING OPTION**

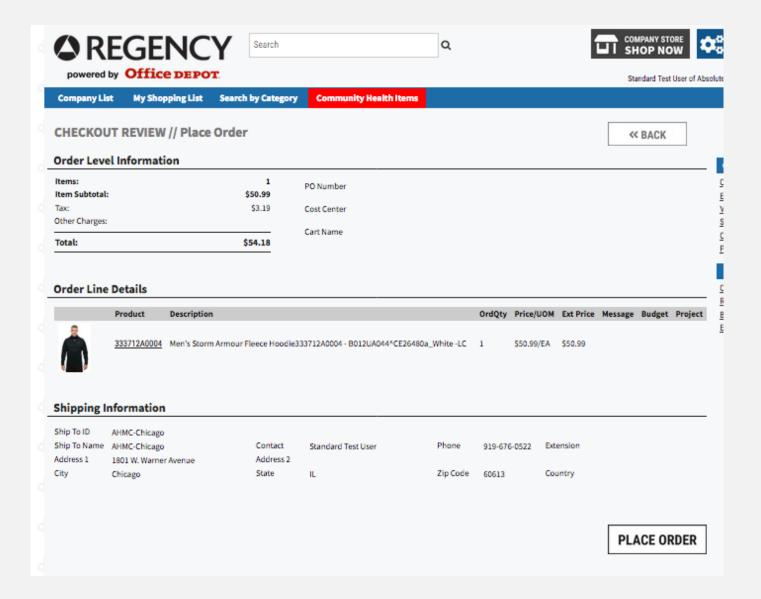
To see taxes and other surcharges, sele	t your shipping address ar	d click the Update button at	the bottom of the page.				
Item(s):	1						
Item Subtotal:	\$50.99	Check out our Comm		_			
Tao:	50.00 help your organization maintain a healthy environment! New items w						
Other Charges:							
Order Total: \$50.99 NOTE: Due to manufacturing demand/ availability, all Community Health Items must be pre-paid and are non-returnable.							
Shipping Information							
Please select the appropriate Ship to ID	below.						
Ship To ID	Q						
Ship To Name	Contact	Standard Test User	Phone	919-676-0522	Extension		
Address 1	Address	2					
City	State		Zip Code		Country		
C.1.7	State		Esp code		Country		
Payment Method							
If ordering any Community Health Ite	ms, input your credit care	below or continue to check	kout to place your order	on hold while cust	omer service co	ntacts you for payment.	
For invoices, complete any fields requir							
PO Number	Cost Cent	er	Q				
For credit card payments, complete fiel	ds below. Only enter Auth A	amount if splitting across mul	Itiple cards. Card stateme	nt will show as or	dered from Rege	ncy.	
Credit Card Type	0			2022	VISA	1	
Card Number	Add	ress1		CHOTORS	VIS:	l	
Expire Date /	Add	ress2					
Security Code	City						
Name on Card	Stat	e					
Country	Zip						
Auth Amount	t using multiple Cards						
Auth Amount Click here, to add Card or split paymen							
Click here, to add Card or split paymen	To ID if it has not appeared	by default.					
Click here, to add Card or split paymen			n's corporate bill to may ap	opear here as a plac	ceholder only.		
Click here, to add Card or split paymen  Billing Information  For invoices, select the appropriate Bill  Credit card orders will bill to address er	tered in Payment Method :	section, but your organization		opear here as a pla	ceholder only.		
Click here, to add Card or split paymen  Billing Information  For invoices, select the appropriate Bill		section, but your organization		ppear here as a pla	ceholder only.		
Click here, to add Card or split paymen  Billing Information  For invoices, select the appropriate Bill Credit card orders will bill to address er  Bill To ID  Default  Address 1 330 PASSAIC AVE	Q Bill To N	section, but your organization  Absolute Home Mor  S Z STE 204	rtgage Corp				
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If you are paying <u>personally</u> with *your own Credit Card,* input that information in *Payment Method*. Then click *Continue*.

OR

If you are requesting for payment by your branch, **SKIP Payment Method**, and just click **Continue**. Your order will go through Order Approval.

### **PLACE ORDER**

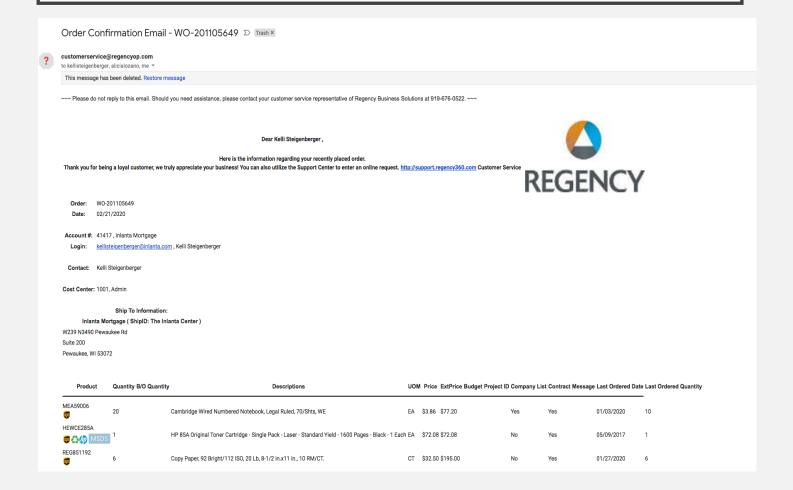


Review your order. Verify that your address and all information is correct.

#### Click Place Order

To go back to the home page, click the **COMPANY STORE SHOP NOW** button at the top.

# ORDER CONFIRMATION // APPROVAL STEP I



# To verify your order was placed successfully you will always receive an email notifications from our system.

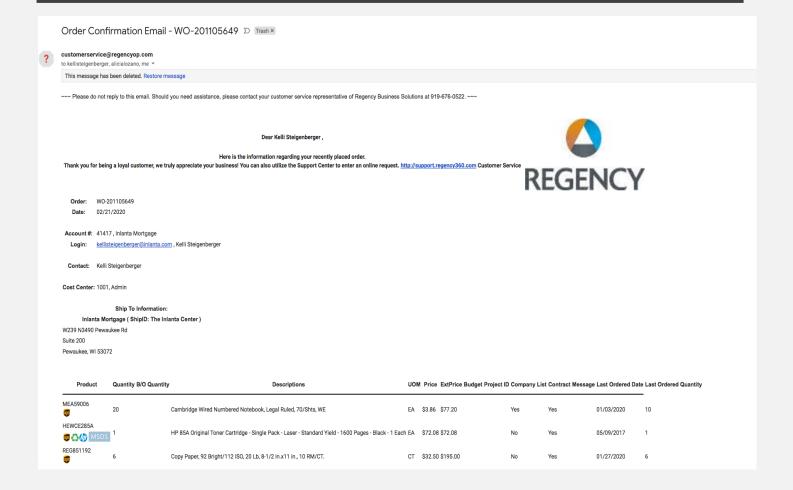
If you requested for payment by your branch, this does **not** mean your order has been approved yet.

Your order is then routed to your Branch Manager to either **Approve** or **Reject** your order.

You will receive another email notification from our system letting you know if it was approved or rejected.

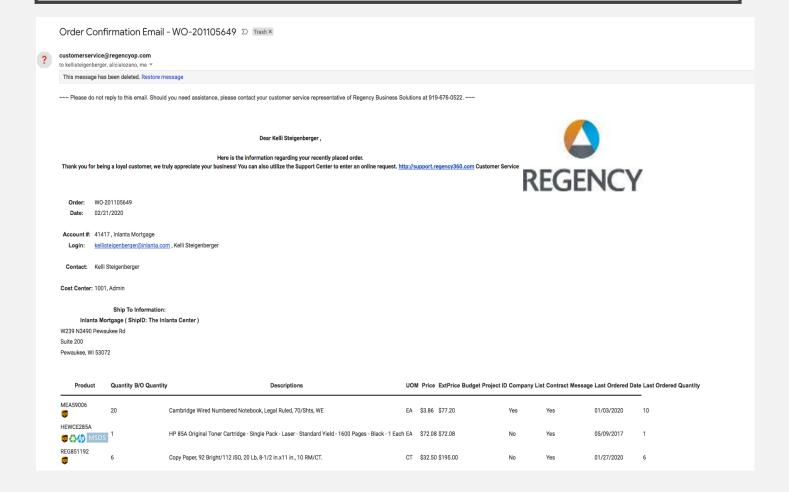
\*\*\*Production times vary per products.

# ORDER CONFIRMATION // APPROVAL STEP I (CONT'D)



If your order was *Rejected*, the order will be cancelled. You must go back into the store and re-enter the order if you wish to proceed to purchase personally or submit another order.

# ORDER CONFIRMATION // APPROVAL STEP 2



If your order was **Approved** by your Branch Manager, you will receive an email letting you know that it was approved.

Your approved order will then be sent to Corporate for final approval/rejection. You will receive another email notifying you that your order has either been approved or rejected.

## ORDER CONFIRMATION: BRANCH MANAGER APPROVAL/REJECT

From: ordersobs@regencyop.com <ordersobs@regencyop.com>

Sent: Thursday, May 28, 2020 4:29 PM

To: Erica Adams <<u>eadams@ahmcloans.com</u>>

Subject: WO-201148939 is awaiting your approval.

Dear Absolute Home Mortgage Corp,

The following order is awaiting your approval, https://vibenet.thalerus.com/Regency/

Click here to Approve this order

Click here to Reject this order

Order: WO-201148939
Date: 05/28/2020

Account #: 333712 , Absolute Home Mortgage Corp

Login: drizzuto@ahmcloans.com , Daniella Rizzuto

Contact: Daniella Rizzuto

Ship To Information:

Corporate ( ShipID: Corporate )

330 Passaic Avenue

Suite 204

Fairfield, NJ 07004



#### **BRANCH MANAGERS:**

When an employee places an order and requests payment by the branch, you will receive an email to either *Approve* or *Reject* the order.

Right in the email, you can *Click Here to Approve* automatically or *Reject* automatically. *However, it is recommended that you log in to review the cart (through the link in the email) so you can see the details of the order. From there, you can Approve or Reject.* 

#### **COMPANY STORE: VIEW ORDERS**





To see your order history or view your cart, click on *ORDER HISTORY* in the toolbar at the top.

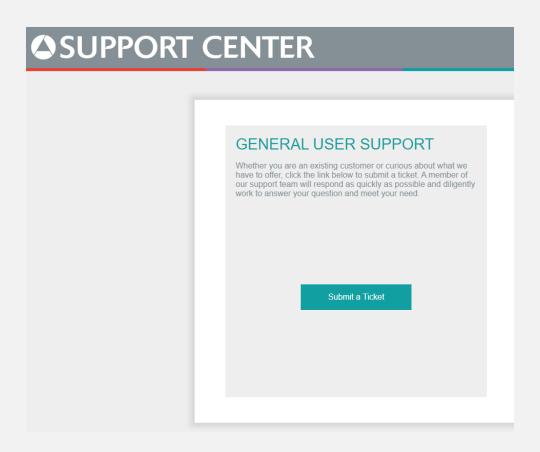
\*\*\*Questions? Click on the <u>Support Center</u> button and input your information. One of our customer service team members will get back to you!

## **COMPANY STORE: HELP**

If you have any questions at all, please feel free to utilize the **Support Center** button:



You will then be able to submit a support ticket:







Iarrah's Pool After Da

If you have any other questions or suggestions for the store, please contact Daniella Rizzuto drizzuto@ahmcloans.com