



FAQ

HOW TO ACCESS COMPANY STORE

The link is:

<https://companywebstore.com/titansecurity/>

Don't have a login?

Please see the login request form at the top right of the landing page.

HOW TO PROCESS ORDERS

There are three main categories of products under the Titan Security Group Webstore:

- Print
- Apparel
- Promotional

When you check out, please enter in your credit card information and the address where you would like your order to ship. When your order is processed, you will receive a confirmation email.

PRODUCTION TIMELINES

APPAREL / PROMOTIONAL ITEMS

- Standard turnaround times for branded apparel and promotional items is 10 business days.
- Standard turnaround times for branded print items is 5-7 business days.

COUPON CODES

If you have been given a coupon code, you may enter it at the time of checkout and the percentage or dollar value will be deducted from your order. If the coupon code is not entered, we cannot edit the order once it is placed.

Dollar value and % off coupons may not be combined.

RETURN POLICY

Due to the nature of the program, returns will not be accepted unless there is a manufacturing defect. Choosing the wrong size and/or color is not an accepted return reason.

QUESTIONS WITH ORDERS

Trouble with your login, an order, or simply need help? Please submit a support ticket through the Support Portal on your landing page.

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