

HOW TO ACCESS COMPANY STORE

<https://www.companywebstore.com/maxcess/>

If you need a login please contact: jhung@maxcessintl.com

HOW TO PROCESS ORDERS

There are three main categories of products under the Maxcess International Webstore:

- Apparel
- Operations
- Marketing

Your login setup is based on your companies criteria. You may be able to invoice your order or you may need to enter a credit card. The system will not allow you to move forward at checkout unless this information is provided.

PRODUCTION TIMELINES

- Standard turnaround times for branded apparel is 10 business days.
- Standard turnaround times for on demand print materials are 5-7 business days.

COUPON CODES

If you have been given a coupon code, you may enter it at the time of checkout and the percentage or dollar value will be deducted from your order. If the coupon code is not entered, we cannot edit the order once it is placed.

Dollar value and % off coupons may not be combined.

RETURN POLICY

Due to the nature of the program, returns will not be accepted unless there is a manufacturing defect. Choosing the wrong size and/or color is not an accepted return reason.

QUESTIONS WITH ORDERS

Trouble with your login, an order, or simply need help? Please submit a support ticket through the Support Portal on your landing page.

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